

## IT Management

### ITIL®

**NEU**  
20 Punkte  
ITIL® v3 Expert  
Lifecycle Stream  
**761, 19 Tage**

- 6 Tests:  
 – Test Service Strategy  
 – Test Service Design  
 – Test Service Transition  
 – Test Service Operation  
 – Test Continental Service Improvement  
 – Test Managing Across the Lifecycle

**ITIL® v3 Expert**  
(15 ECTS-Punkte)  
**CAS**  
**6 Tests verlangt**

### Projekt-/Prozessmanager

Projektmanager SGO  
(CAS)  
**651, 18 Tage**

Test →

**Certificate of Advanced Studies in Project Management**  
(17,5 ECTS-Punkte)  
**CAS**  
**1 Test verlangt**

Prozessmanager SGO  
(CAS)  
**671, 13 Tage**

Test →

**Certificate of Advanced Studies in Prozessmanagement SGO**  
(10 ECTS-Punkte)  
**CAS**  
**1 Test verlangt**

### IT Process and Quality Manager

Certified IT Process and Quality Manager – Advanced Level  
**611, 21 Tage**

Test →

**SAQ Certified IT Process and Quality Manager – Advanced Level-Zertifikat**  
**1 Test verlangt**